

Cancellation Policy -Updated September 2018

Cypress Himalaya Tours and Treks

To confirm your Bhutan trip booking, full tour payment has to be made prior to your arrival in Bhutan. In the event of Bhutan tour booked and subsequently cancelled by you, your full tour cost will be refunded to you after deducting the following scale of charges depending on when the notification of your tour cancellation is received:

(Cancellation must be approved by us in an email)

- a) If notification of your tour cancellation is received within 45 days prior to arrival in Bhutan, there shall be no cancellation charges. Just the cost of the wire transfer back to you.
- b) If notification of your tour cancellation is received within 35 days before your arrival in Bhutan, 25% of your Bhutan tour cost shall be deducted as cancellation charges.
- c) If notification of your tour cancellation is received within 21 days before your arrival in Bhutan, 50% of your Bhutan tour cost shall be deducted as cancellation charges.
- d) If notification of your tour cancellation is received within 14 days before your arrival in Bhutan, 75% of your Bhutan tour cost shall be deducted as cancellation charges.
- e) If notification of your tour cancellation is received less than 7 days before your arrival in Bhutan, 100% of the cost shall be deducted as cancellation charges.